

Notice of Data Security Incident Involving Employee and Dependent Information

On January 29, 2024, Plymouth Tube Company detected a computer security incident that involved unauthorized access to certain computer systems on its network. Upon identifying the incident, Plymouth secured the systems involved, commenced an investigation, and notified law enforcement. The investigation determined that, between January 27, 2024, and January 29, 2024, an unauthorized actor accessed or acquired certain files on Plymouth's servers. Plymouth reviewed those files and determined that they contained the name and one or more of the following for certain current and former Plymouth employees and their dependents: date of birth, Social Security number, driver's license number, and/or Plan information (including subscriber identification number).

On March 13, 2024, Plymouth mailed letters to the individuals whose information was involved and arranged for them to receive a complimentary membership to identity monitoring services. If you believe you are affected by this incident and do not receive a notice letter by April 5, 2024, please call 1-888-586-8722, Monday through Friday, 8:00 a.m. to 8:00 p.m. Central Time, excluding major U.S. holidays.

Plymouth takes this matter very seriously, and regrets any inconvenience this may cause. To help prevent a similar incident from occurring in the future, Plymouth continues to enhance its existing security controls.